



# 2024 TUITION & PAYMENT POLICY

Balance Gymnastics runs on a monthly direct debit payment system which enrolls the participant as a Balance Gymnastics Member and pays for the participant's place in their allocated class time and day, regardless of attendance. All memberships are ongoing until such a time the enrollment is cancelled. Our secure payment gateway debits your nominated card each month, for that month in advance. When classes aren't running (e.g., public holidays) your fees are adjusted for that month.

An annual insurance and registration fee is charged when you initially sign up and is paid once per calendar year.

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[www.balancegym.com.au](http://www.balancegym.com.au)

11 Candlebark Court, Research VIC 3095

ABN: 27125193044



## MEMBERSHIP FEES

### Tuition

- Fees are charged according to the number of hours the gymnast is enrolled and the number of classes falling in the calendar month;
- Charges are placed onto family accounts on the 15th day of each month, with fees due in full on the first business day of the month;
- As of the first business day of the month, all outstanding fees are debited using the card information stored on file;
- As fees are paid in advance, gymnasts may be charged for missed classes, which can be rescheduled in an equivalent class subject to availability.

### 2024 Tuition

Class Length	Cost/Class	Cost/Month* <small>*standard month of 4 classes</small>
1	\$29.98	\$119.91
1.5	\$44.97	\$179.87

- Balance Squad fees are disclosed upon admission to the program. Separate Terms and Conditions apply to squad athletes

### Registration and Insurance

- We charge a compulsory annual insurance and registration fee when you initially sign up and ongoing each calendar year. The registration payment covers vital gymnast insurance and membership of Balance Gymnastics, Gymnastics Victoria and Gymnastics Australia.
- The price of registration remains the same during Terms 1-3. During Term 4 the registration fee decreases.

### 2024 Registration Fees

Class	Term 1-3 Registration Fee	Term 4 Registration Fee
KinderGym	\$72.00	\$45.00
GFA	\$72.00	\$45.00
Balance Squads	\$100.00	\$100.00

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### Multi Sibling Discount

- Multi-sibling discounts are applied for families with multiple children enrolled
- The discount applies to the enrolment with the lowest number of hours

Participant No.	Discount
1	No Discount
2	5%
3	5%
4	5%

### Membership Cancellation

- Debit memberships are ongoing and we require written notice a minimum of 15 days prior to the end of the month to cease. No refund or credit will be applied if you choose not to attend any paid classes.
- Balance Gymnastics reserves the right to cancel memberships without notice in exceptional circumstances.

### Payment Methods

- The preferred payment of accounts is via our Customer Portal;
- EFTPOS and Cash payments are accepted before fees are due on the first banking day of the month

### Declined Payments

- Any declined transactions will incur an administration fee of \$15.00 per transaction
- The gymnast will not be allowed to attend until payment, including any additional late fees, is received in full

### Competitions and Events

- An additional fee is charged for entry to competitions, carnivals, tours, events or clinics;
- To be eligible, gymnasts must be fully paid-up members at the time of nomination and participation.

## CLASSES

- Classes run on a continuous basis throughout the year, except during holiday weeks scheduled by Balance Gymnastics;
- Classes do not operate on Public Holidays as gazetted by the Victorian Government;
- A position in a class will only be held for the period a gymnast has a valid paid-up membership;
- Balance may replace a gymnast's regular class with a clinic/carnival/competition/event session;
- Balance reserves the right to cancel classes, and make up tokens will be issued.

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### Missed Classes and Make Up Tokens

It is normal that gymnasts will be unable to attend their scheduled class due to other commitments or illness. Whilst we will make every effort to reschedule missed classes, they are not a right of membership.

- All absences for **future** classes are required to be submitted via the online portal;
- To receive a make-up token, the absence must be submitted a minimum of 1 hour before the class commences. A make up token will be applied to the gymnast's file and the make-up class reschedule can be booked online using the token;
- Make up tokens will expire **one month** from which the missed class was scheduled;
- Make up classes are forfeited after withdrawal, apart from tokens that were issued because the club cancelled classes;
- You must be actively enrolled in classes to use makeup tokens;
- Make up tokens cannot be used in holiday program sessions;
- Make up tokens hold no monetary value and are issued as a grace for missed classes. As such, no refunds or credits are available for unused makeup tokens;
- Balance Squad athletes are not eligible for make up tokens. See Balance Squad Terms and Conditions.

### Medical Suspension

- If a gymnast is injured or sick for four or more consecutive weeks, a family may be eligible to receive a 50% credit for the missed classes, on provision of a doctor's certificate to the Club, within one week of the 'start' date indicated on the certificate;
- Certificate needs to state the period of the expected absence and how this injury/illness directly affects the gymnast's ability to participate;
- All decisions are at the discretion of management;
- Class positions cannot be guaranteed during a period of suspension.

### Dangerous Weather/Shutdown Conditions

- The Club will follow advice from State Emergency Services and government regarding severe weather warnings and shut down due to pandemic or health concerns.
- Refunds or make up lessons will be provided as a right if dangerous weather or health advice require the cancellation of classes.

### Refunds

- We do not issue credits or refunds for missed classes except in exceptional circumstances and at the discretion of management;
- Under no circumstances will any costs associated with membership be refunded.

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